



Pricing for MWD Services

Introduction

At **Morgan Webb Digital**, I believe in transparent, fair, and competitive pricing. I provide straightforward and affordable IT support to home users and small businesses. You'll always know the rate before any work begins—no surprises or hidden charges.

Call-Out Charge / Project Work Charge

Whether you need assistance during the day or after hours, I offer a simple call-out charge:

- £30 per hour for any hour of the day, or for a scheduled appointment.
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Monthly Packages

For businesses or individuals who need regular IT support, I offer discounted pricing for monthly packages. These packages are designed to save you money while providing the flexibility to meet your needs.

- **5 Hours per Month** – £140 per month

Save 7% compared to the standard call-out charge.

- **10 Hours per Month** – £250 per month

Save 17% compared to the standard call-out charge.

- **15 Hours per Month** – £360 per month

Save 20% compared to the standard call-out charge.

Project Work – Fixed Pricing for Specific Solutions

When you need a custom project or specific IT solution, I offer fixed pricing based on the scope of work. This is ideal for implementations, installations, or one-off solutions where the time and resources needed are estimated upfront. You'll receive a detailed project proposal with a clear and fixed price, so you know the cost before the work begins.

Some examples of project work include:

- AI Solution Implementation
- Cloud Migration Projects
- AV Setup and Networking Solutions
- Hybrid Meeting Room Setups

For project-based work, I assess the scope and complexity of the project to provide a fair and fixed price quote, ensuring you get the right solution within your budget.

Unlimited Hours

For businesses with ongoing and varied IT support needs, I offer an unlimited hours plan via direct debit:

- Unlimited Hours – £600 per month

Ideal for businesses with up to 5 staff members

Unlimited support with a fixed monthly fee—perfect for those who need constant access to IT support without worrying about hourly charges.

24-Hour SLA (Service Level Agreement)

I understand that downtime can significantly impact your business. To ensure you receive timely support, I offer a 24-hour SLA for all service requests.

- Guaranteed response time of 24 hours for all support requests
- Support is available around the clock to ensure minimal disruption to your business

Why Choose Morgan Webb Digital?

- Expertise in cloud solutions, IT infrastructure, cybersecurity, and networking
- Flexible support for home users, small businesses, and remote teams
- Transparent pricing—no hidden fees, ever
- 24/7 availability—support whenever you need it
- Competitive rates—affordable pricing that's lower than many big providers

Contact Information

For more information or to discuss a custom package, feel free to reach out:

- Phone: 07743760790
- Email: morgan@morganwebbdigital.com

How to Get Started

To get started with any of the above packages, contact me directly.